

Improving processes between General Practice and Community Pharmacy

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What did I do?

▶ Shadowed doctors & nurses

- ▶ Their view of community pharmacy
- ▶ Medicine management
- ▶ Local services

▶ Repeat prescriptions

- ▶ Difficulties with pharmacy?
- ▶ Improvements for GP and pharmacy

▶ Proactive Care

- ▶ Meds management at home

Areas to improve on

- ▶ **OTC and legal issues**
 - ▶ Giving advice outside of OTC licensing (e.g. co-codamol >3 days)
- ▶ **Supply issues**
 - ▶ Time frame? Alternative?
- ▶ **Direct communication between GP and pharmacy**
 - ▶ No meetings or discussion other than queries
- ▶ **Reducing 3 month scripts**
 - ▶ Reduce medicine wastage
- ▶ **Poly-pharmacy**
 - ▶ Overprescribing in elderly? Pill burden? Compliance? Ethics?

Processes in progress

- ▶ Moving repeats to pharmacy
- ▶ Direct phone number
- ▶ Monthly information letter
- ▶ Meeting between Doctor and Pharmacist

Future of GP and Pharmacy

- ▶ Access to GP system?
 - ▶ Improve patient care?
- ▶ Pharmacy in a GP?
 - ▶ MDT